



Works : Eibenstock Positron Elektrowerk Pvt. Ltd.
Plot No. 144, 1/2/3, KATP Industrial Estate, Tardal,
Tal. Hatkanangle, Dist. Kolhapur, Maharashtra (INDIA)

Customer Service Form

SE/F06

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Customer Name & Postal Address		Dealer Name & Postal Address		CSF Number	
				Date of Complaint	
Customer Phone Number		Dealer Phone Number		Expected Delivery Date	
Machine Type		Machine Serial Number		Purchase Date :	
Complaint Details				Within Warranty	
				Chargeable	
				Estimate Required	
LEAD WIRE	WHEEL GUARD	HANDLE	DRILL CHUCK	OTHER	
PLUG	WHEEL	KEY	SPANNER		
Without Original "Waranty Card" Warranty Service will Not be Considered If ANY part of machine is DUPLICATE or NON-GENUINE Warranty is Rejected					
Estimation for Spare Parts Required					
Sr.No.	Description	Part No.	Quantity	Unit Price	Amount (Rs.)
1					
2					
3					
4					
5					
6					
				Sub Total	
				Sales Tax	
				Service Charge	
				Total (Rs.)	
Accepted the terms and conditions mentioned below				Dealer's Name	
Customer's Name		Signature			
				Signature	
Date				Date	
Estimate Approved By		Signature		Repaired and Tested by	
Date/Time				Date/Time	
Customer Verification : We hereby confirm that tool as reported, is serviced to our satisfaction and same has returned to us in OK condition.					
Customer's Name & Signature		EIBENSTOCK POSITRON warranty settlement			
		Analysis by Regional Service Co-ordinator			
Delivered By Hand	D.C. No. L.R. No.	Approved		Date	Regional Service Co-ordinator's Signature
Date		Rejected			
Note to Dealer : Eibenstock Positron Elektrowerk Pvt. Ltd. Services reserves the right to overrule the FOC decision given by dealer unless the decision is taken with Eibenstock Positron Regional Services Co-ordinator's written approval. ALWAYS USE GENUINE SPARE IT ENHANCES PRODUCT LIFE Failed Component Copy.					